

What do you need when you call the police?

Telephone operators will ask you some or all of the following:

- What is the incident being reported?
- When did it happen?
- Where did it happen?
- Who is involved?
- Why do you think this happened?

The operator may also ask if there are any alcohol, drugs, or weapons at the scene so they can provide as much information as possible to the officers who are attending.

As a witness, suspect, or victim in a police incident, the officer will ask you for your:

- Full legal name
- Date of birth
- Address and phone number

If you wish to report a crime anonymously, you can contact Crime Stoppers at:

- 1-800-222-TIPS (8477)
- BCCrimeStoppers.com



At your home

If a police officer attends your residence while you are home, you should answer the door. If you have any cultural traditions that you would like the officer to be aware of, please let them know. Please note that a police officer who is on duty will not be able to remove their shoes when they enter a home.

North Shore Community Policing Office
915 7th Street
Kamloops BC V2B 2W7

P: 250-376-5099 | F: 250-376-4257
E: kamloops_crime_prevention@rcmp-grc.gc.ca

Kamloops.ca/CrimePrevention



HOW AND WHEN TO REPORT A CRIME

We encourage you to contact the local police to report all crime and suspicious activity. Reporting crime can help us identify suspects, track crime trends, and know how to use our resources. This brochure contains tips to know how and when to report.



Canada's Tournament Capital



Here are some examples of when to call 9-1-1:

- A fire, medical emergency, or life-threatening incident that requires an ambulance
- When someone's life is in danger or there is an immediate threat to person or property
- A crime in progress, such as a break and enter
- When a serious crime has just occurred and the suspect may still be near and/ or return to the scene
- When there is a good chance of arresting a suspect or preventing a serious crime

If you are unable to communicate for any reason, the operator will immediately send a police officer to the address or location the phone number is assigned. If you are a pre-registered deaf, hard of hearing, or speech impaired person, you can text 9-1-1 to report. Please see this link to register:

TextWith911.ca



Here are a few tips to prevent an accidental 9-1-1 call:

- Do NOT pre-program 9-1-1 into your home or cellular phone.
- Ensure your cellular phone is locked to prevent a pocket dial.
- Explain to your children how and when to dial 9-1-1.

If you dial 9-1-1 accidentally, **STAY ON THE LINE**, otherwise the operator will need to call you back or send a police officer in person to ensure your safety. You will not be in trouble or get a fine or ticket for calling by mistake.



Non-Emergency Calls— How and when?

Please call the non-emergency line (250-828-3000) when you need to report a crime that is not an emergency. Examples of a non-emergency call include:

- A crime that has already been committed and there are no suspects (e.g. your vehicle was broken into overnight)
- Reporting suspicious or nuisance behaviour
- Getting or giving follow-up information for a police file you already have

If you witness something unusual or out of place to you, follow your instincts and report it to the police. Suspicious activity could include:

- Someone peering into car windows or trying door handles
- A stranger who appears to have no purpose for being in the neighbourhood
- Someone “scoping out” houses, trying doors

Online Reporting

A new tool to report less serious crimes. Examples of crimes to report online are:

- Damage/mischief to property under \$5,000
- Damage/mischief to vehicle under \$5,000
- Theft of bicycle under \$5,000
- Theft under \$5,000
- Theft from vehicle under \$5000
- Lost property
- Minor driving complaints

Online reporting will not create a file if:

- You have a witness to or suspect for the crime you are reporting
- Lost or stolen item(s) involves personal identity, firearms, licence plates, or decals

The website is:

OCRE-SIELS.RCMP-GRC.ca/Kamloops

Please have your address, phone number, and a valid email address ready.

